

# EXHIBIT A

7/22/19  
5:32PM

WORK ORDER BILLING

Page:1

CHI-TOWN HARLEY-DAVIDSON  
17801 S LA GRANGE  
TINLEY PARK, IL 60487-0000  
(708) 623-6000



Customer: 46560  
ASSISE, ROBERT M  
17710 IROQUOIS TRACE

W.O. Number: 61760  
Appointment: 7/19/2019 2:00PM Mileage In: 36  
Offered Back: 7/20/19 12:00PM Mileage Out: 38  
Year: 2019 Shop Tag:  
Mfg: HD Plate No:  
Model: FLHTCUTG Service Advisor: SLD  
VIN: 1HD1MAF15KB859444 Sold By: CLW  
Color: MDNTBLU/BARSLVR W/PIN Invoice No: 120289  
Ref. No.: Dir. Lic #:

TINLEY PARK, IL 60477

Phone: Work: Ext:  
Fax: \*Mobile: (708)308-3874  
P.O. No: Tax No: Tax Exempt: No

Comments: ACCY INSTALL

Item Number / Job Code	Item Description / Labor Description	Delivered Quantity / Hours	Price Each / Hourly Rate	Extended Amount
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Work Order Notes: RESET SECURITY PIN TO -----11658

T.PAK ARMRESTS ON BO TIL 8/7/19---CLW

SPOKE TO CUST 7/20/19 @ 3:58PM, WILL PU A WEEK FROM MONDAY ---CLW

Event Number: 1		Type: R		
Description: INSTALL ACCESSORIES				
1801-0823	MUFFLERS W/BT TRIGLIDE	1.00	0.00	0.00
52423-09A	ADJ RIDER BACKREST,COMFOR	1.00	0.00	0.00
54099-10	INSTL KIT,ADJ BCKRST-TRIK	1.00	0.00	0.00
56100255	STREAMLINER HEATED HAND G	1.00	0.00	0.00
57400224	WINDSHIELD,TALL(15),CLEAR	1.00	0.00	0.00
61400617	KIT,TRIM,FLAG,AMERICAN,PR	1.00	0.00	0.00
65900012	CLAMP,MUFFLER	3.00	0.00	0.00
69201599A	KIT,HARN/WRG,ELEC,CONNECT	1.00	0.00	0.00
79179-08	AIR WING T-PAK LUGGAGE RA	1.00	0.00	0.00
LABOR	Job Code: 0 Tech: JRP	5.00	107.00	535.00
Work Description: INSTALL ACCESSORIES				
Sub-total For Event (without Tax):				535.00

Event Number: 2	Type: R	
Description: APPEARANCE PACKAGE RO# 61686		
Sub-total For Event (without Tax):		0.00

7/12/2019

5:52PM

Page: 1

17801 S LA GRANGE  
TINLEY PARK, IL 60487-0000  
Phone:(708) 623-6000  
Fax:(708) 633-8748

## QUOTE

Quote Number: 109,455

Console No: 062  
State Tax Package: 3

Sold By: GLM

Customer Number: 46560  
ASSISE, ROBERT  
17710 IROQUOIS TRACE  
TINLEY PARK, IL, 60477

Phone:  
Work:  
Fax:  
P.O. No:  
Tax Exempt: No  
Ext:  
Tax No:

Item Number	Description	Delivered Quantity	Special Order Quantity	Retail Price		Bin 1 Location	Bin 2 Location	Extended Amount
0822-0245	ARMRESTS HD TOURPAK	0	1.00	349.99				349.99
1801-0823	MUFFLERS W/BT TRIGLIDE	0	1.00	724.99				724.99
52423-09A	ADJ RIDER BACKREST,COMFOR	1	0.00	124.99	18.75	126-A		106.24
54099-10	INSTL KIT,ADJ BCKRST-TRIK	0	1.00	219.95	32.99	126-E		186.96
56100255	STREAMLINER HEATED HAND G	1	0.00	279.95	41.99	GG		237.96
57400224	WINDSHIELD,TALL(15),CLEAR	0	1.00	134.95	20.24	507-B		114.71
61400617	KIT,TRIM,FLAG,AMERICAN,PR	1	0.00	64.95	9.74	NN	132-E	55.21
65900012	CLAMP,MUFFLER	3	0.00	8.24	1.24	PS		21.00
69201599A	KIT,HARN/WRG,ELEC,CONNECT	1	0.00	34.95	5.24	117-A		29.71
79179-08	AIR WING T-PAK LUGGAGE RA	1	0.00	199.95	29.99	121		169.96

Parts 1996.73  
Labor 749.00  
\$ 2745.73  
\$ 749.00 LBR.

Item Total: 2159.39

Discount: 162.66

Subtotal: 1,996.73

Other Tax &amp; Fees Total: 0.00

Sales Tax Total: 194.68

Total Amount Due: 2191.41

!!!THIS IS A QUOTE--NOT A RECEIPT!!!

PRICES MAY BE SUBJECT TO CHANGE.

9/11/19  
11:17AM

CHI-TOWN HARLEY-DAVIDSON  
17801 S LA GRANGE  
TINLEY PARK, IL 60487-0000  
(708) 623-6000



Customer: 46560  
ASSISE, ROBERT M  
17710 IROQUOIS TRACE

W.O. Number: 62254  
Appointment: 8/30/2019 2:21PM Mileage In: 360  
Offered Back: 9/9/19 12:00PM Mileage Out: 361  
Year: 2019 Shop Tag:  
Mfg: HD Plate No:  
Model: FLHTCUTG Service Advisor: NGT  
VIN: 1HD1MAF15KB859444 Sold By: CLW  
Color: MDNTBLU/BARSLVR W/PIN Invoice No: 125422  
Ref. No.: Dlr. Lic #:

TINLEY PARK, IL 60477

Phone: Work: Ext:  
Fax: \*Mobile: (708)308-3874  
P.O. No: Tax No: Tax Exempt: No

Comments: PASSENGER ARMREST

Item Number / Job Code	Item Description / Labor Description	Delivered Quantity / Hours	Price Each / Hourly Rate	Extended Amount
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Work Order Notes: BA 9/9 INSTALLED L SIDE COVER  
INSTALED T PAC ARM RESTS  
PASSENGER ARMREST /  
GIVE SIDE TO BE TAKEN OFF TO LARRY IN SALES

9/10/19 1:35 CC UNIT WILL BE READY FOR PU TOMORROW MID TO LATE MORNING (24 HOURS FOR PAINT  
PROTECTION TO DRY) -- SD

Event Number: 1 Type: R

Description: PASSENGER ARM REST

Customer States: PASSENGER ARM REST

0822-0245	ARMRESTS HD TOURPAK	1.00	0.00	0.00
LABOR	Job Code: 0 Tech: BRA	2.00	107.00	214.00
Work Description: PASSENGER ARM REST				
Sub-total For Event (without Tax):				214.00

Event Number: 2 Type: R

Description: INSTALL RIGHT PANEL SIDE

Customer States: INSTALL RIGHT PANEL SIDE - PART IN SERVICE PART RACK

Sub-total For Event (without Tax): 0.00

SO/Layaway Deposit: 0.00  
Work Order Deposit: 214.00

Chi-Town Harley-Davidson thanks you for your business and trust. Our goal is your satisfaction. Warranty on OEM parts is 90 days and all aftermarket warranties require prior approval and do vary by manufacturer. Labor on all accessories is not warrantied. All Customer and/or Take off parts not picked up within 5 days will be disposed of. All completed service motorcycles not picked up within 5 days shall be assessed a \$25.00 storage fee per day with out prior approval. Repair estimates are good for 30 days from date of completed estimate

Item Total: 0.00  
Labor Total: 214.00  
Contract Labor: 0.00  
Shop Supplies: 0.00  
Total Deductible(s): 0.00  
Storage Fee: 0.00  
Tax/Fee Charges: 0.00  
Tire User Tax: 0.00  
Total Amount: 214.00  
Total Received: 0.00  
Change Tendered: 0.00

X

Customer Signature

Date



9/30/19  
6:28PM

WORK ORDER BILLING  
Customer Copy

CHI-TOWN HARLEY-DAVIDSON  
17801 S LA GRANGE  
TINLEY PARK, IL 60487-0000  
(708) 623-6000

LABOR  
heel guard  
hit light assembly



Customer: 46560  
ASSISE, ROBERT M  
17710 IROQUOIS TRACE

TINLEY PARK, IL 60477

Phone: Work: Ext:  
Fax: \*Mobile: (708)308-3874  
P.O. No: Tax No: Tax Exempt: No

W.O. Number: 62562  
Appointment: 9/30/2019 9:14AM Mileage In: 430  
Offered Back: 9/30/19 5:36PM Mileage Out: 431  
Year: 2019 Shop Tag:  
Mfg: HD Plate No:  
Model: FLHTCUTG Service Advisor: NGT  
VIN: 1HD1MAF15KB859444 Sold By: SLD  
Color: MDNTBLU/BARSLVR W/PIN Invoice No: 127092  
Ref. No.: Dir. Lic #:

Comments: BOOTGUARD AND LUGGAGE RACK LIGHT

Item Number / Job Code	Item Description / Labor Description	Delivered Quantity / Hours	Price Each / Hourly Rate	Extended Discount	Extended Amount
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Event Number: 1 Type: R

Description: BOOTGUARD AND LUGGAGE RACK LIGHT

Customer States: BOOTGUARD AND LUGGAGE RACK LIGHT

50500225	RIDER FOOTBOARD HEEL GUAR	1.00	69.95	13.99	55.96
68000112	KIT-LIGHT,AIR WING,T-PAK,	1.00	69.95	13.99	55.96
LABOR	Job Code: 0 Tech: MEL	1.50	107.00	0.00	160.50

Work Description: BOOTGUARD AND LUGGAGE RACK LIGHT

Work Resolution: INSTALLED BOOTGUARD AND LUGGAGE RACK LIGHT

Sub-total For Event (without Tax): 272.42

#### Check/Credit Card Details

Merchant ID: 576231

EPP Inv ID: 1000072889 Emp #: 121

Type Number	Amount
_VS XXXX-XXXX-XXXX-0962	169.31

Credit Card: 169.31

SO/Layaway Deposit: 122.84

Work Order Deposit: 0.00

Discount: 27.98

Item Total: 111.92

Labor Total: 160.50

Contract Labor: 0.00

Shop Supplies: 8.03

Total Deductible(s): 0.00

Storage Fee: 0.00

Tax/Fee Charges: 11.70

Tire User Tax: 0.00

Total Amount: 292.15

Total Received: 169.31

Change Tendered: 0.00

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X

Customer Signature

Date

7/10/21  
10:48AM

WORK ORDER BILLING  
Customer Copy

Page:1

CHI-TOWN HARLEY-DAVIDSON  
17801 S LA GRANGE  
TINLEY PARK, IL 60487-0000  
(708) 623-6000



Customer: 46560  
ASSISE, ROBERT M  
17710 IROQUOIS TRACE

Appointment: 7/09/2021 1:30PM  
Offered Back: 7/9/21 5:41PM  
Year: 2019

W.O. Number: 68246

Mileage In: 851

Mileage Out: 852

Shop Tag:

Plate No:

Service Advisor: NGT

Sold By: LAD

Invoice No: 194443

Dir. Lic #:

TINLEY PARK, IL 60477

Phone:

Work:

Ext:

Mfg: HD

Model: FLHTCUTG

VIN: 1HD1MAF15KB859444

Color: MDNTBLU/BARSLVR W/PIN

Ref. No.:

Fax:

\*Mobile: (708)308-3874

P.O. No:

Tax No:

Tax Exempt: No

Comments: HITCH & HARNESS PAID OTC

Item Number / Job Code	Item Description / Labor Description	Delivered Quantity / Hours	Price Each / Hourly Rate	Extended Amount
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Work Order Notes: HITCH & HARNESS PAID OTC  
HITCH & HARNESS INSTALLED

Event Number: 1 Type: R

Description: HITCH & HARNESS PAID OTC

Customer States: HITCH & HARNESS PAID OTC

0502111	4" CABLE TIE BLK (100)	5.00	0.99	4.95
0502141	7" CABLE TIE BLK (100)	5.00	0.99	4.95
3902-0095	HITCH RECV 11-19 HD TRIKE	1.00	327.99	327.99
3902-0159	HARNESS TRAILR FLHX 14-19	1.00	126.99	126.99
LABOR	Job Code: 0 Tech: MWB	2.00	117.00	234.00

Work Description: HITCH & HARNESS PAID OTC

Sub-total For Event (without Tax): 698.88

#### Check/Credit Card Details

Merchant ID: 576231

EPP Inv ID: 1000114470 Emp #: 10087

Type Number	Amount
_VS XXXX-XXXX-XXXX-0520	257.70

Credit Card: 257.70

SO/Layaway Deposit: 499.34

Work Order Deposit: 0.00

Chi-Town Harley-Davidson thanks you for your business and trust. Our goal is your satisfaction. Warranty on OEM parts is 90 days and all aftermarket warranties require prior approval and do vary by manufacturer. Labor on all accessories is not warranted. All Customer and/or Take off parts not picked up within 5 days will be disposed of. All completed service motorcycles not picked up within 5 days shall be assessed a \$25.00 storage fee per day with out prior approval. Repair estimates are good for 30 days from date of completed estimate

Item Total:	464.88
Labor Total:	234.00
Contract Labor:	0.00
Shop Supplies:	11.70
Total Deductible(s):	0.00
Storage Fee:	0.00
Tax/Fee Charges:	46.46
Tire User Tax:	0.00
Total Amount:	757.04
Total Received:	257.70
Change Tendered:	0.00

X

Customer Signature

Date

11/1/19  
4:17PM

DEALER COPY

CHI-TOWN HARLEY-DAVIDSON  
17801 S. LA GRANGE  
TINLEY PARK, IL 60487-0000  
(708) 623-6000



Customer: 46560  
ASSISE, ROBERT M  
17710 IROQUOIS TRACE

TINLEY PARK, IL 60477

Phone: Work: Ext:  
Fax: \*Mobile: (708)308-3874  
P.O. No: Tax No: Tax Exempt: No  
Comments: 1K SERVICE 20W/50 CHROME FILTER

W.O. Number: 62845  
Appointment: 11/1/19 11:00AM Mileage In: 802  
Offered Back: 11/1/19 2:15PM Mileage Out: 803  
Year: 2019 Shop Tag:  
Mfg: HD Plate No:  
Model: FLHTCUTG Service Advisor: NGT  
VIN: 1HD1MAF15KB859444 Sold By: NGT  
Color: MDNTBLU/BARSCLR W/Invoice No: 0  
Ref. No.: Dir. Lic #:

Extended  
Amount

Event Number: 1 Type: R  
Description: 1K SERVICE 20W/50 CHROME FILTER

089093000	MULTI PURPOSE SOLVENT	1.00	6.30	6.30
17369-06	GASKET SERVICE KIT, 1K, 5	1.00	5.31	5.31
62600004	FORMULA+, 1-QT, BTL	2.00	8.49	16.98
62600007	H-D 360 20W50, 1-QT, BTL	5.00	7.49	37.45
63798-99A	OIL FILTER, CHROME SUPERP	1.00	14.95	14.95
LABOR	Job Code: 0 Tech: JTS1	2.50	107.00	267.50

Work Description: 1K SERVICE 20W/50 CHROME FILTER

Sub-total For Event (without Tax): 348.49

SO/Layaway Deposit: 0.00  
Work Order Deposits: 0.00

Item Total: 80.99  
Labor Total: 267.50  
Contract Labor: 0.00  
Shop Supplies: 13.38  
Storage Fees: 0.00  
Tax Total: 9.20  
Tire User Tax: N/A  
Deductible(s) Total: 0.00  
Work Order Total: 371.07  
Deposits: 0.00  
Total Balance Due: 371.07

This is an Estimate Only and NOT an Order to Repair.

All customer and/or take off parts not picked up within 5 days will be disposed of.

All completed service motorcycles not picked up within 5 days shall be assessed a \$25.00 storage fee per day with out prior approval. Prices subject to change without notice. Repair estimates are good for 30 days from date of completed estimate.

This Is An Estimate Only!  
Prices Subject To Change!  
Not a Receipt!

\* Indicates Special Order Item

X

Customer Signature

Date